

# Exploring improvements to stoma product distribution



**The Health Design Lab is seeking people to participate in a project to gain a deeper understanding of people's experiences of receiving stoma products across Australia.**

## What is the project about?

You are invited to participate in a research project that aims to gain a deeper understanding of stoma product distribution in Australia. We are particularly interested in speaking with people who receive stoma products through a stoma association.

## How can you help?

We will be conducting interviews and workshops between May and July 2024. We are currently seeking expressions of interest to participate in these activities.

In the interviews, we are interested in talking to you as a recipient of stoma products about your experiences ordering and receiving these products. We are interested in what has helped or hindered you in receiving the products you need and what could support you in the future.

Then, we will be hosting workshops to explore potential solutions to improve stoma product distribution.

## How much time will it take?

Interviews will take one hour and will be conducted online or in person.

Workshops will take two hours (locations to be decided).

## Will the project benefit me?

Participants will receive a gift card as reimbursement for their time participating in an interview and/or workshop.

The results from this project will assist the Department to continue to improve its support of people receiving stoma products through the Stoma Appliance Scheme to ensure access and equity across Australia.

## Who are we?

The project is being conducted by the Health Design Lab. We are a specialised team within the Australian Government Department of Health and Aged Care. We gather insights from people about their real-world experiences to help the department better understand how its policies and programs impact the lives of everyday Australians. This in turn allows us to inform how policy should be designed and implemented in future.

**To participate, complete the RSVP form:**

**[Participant RSVP form](#)**

**Please RSVP by 31 May 2024.**

If you have any further questions about the project, please contact us at [design.lab@health.gov.au](mailto:design.lab@health.gov.au)