

## Click To Boot Process

1. Advise “Click To Boot” when submitting your order. There is a \$5 charge for this service for each order.
2. Provide your email address and mobile phone number with your order.
3. When your order is ready, we will send you a txt message “Your Ostomy NSW Click To Boot order is ready to collect”.
4. You have **seven days** to collect your order, and after that we will post it to you at the additional \$10 cost for postage (you have already paid \$5 for the service, an extra \$10 totals to \$15).
5. Click To Boot is available Monday to Thursday, 9am to 2pm ONLY.
6. Arrive at: **Unit 3, 228 Taren Point Road, Caringbah**. Enter the driveway off Taren Point Road and head to unit 3 (see pictures below). Do not leave your vehicle – call us.
7. Call our Click To Boot mobile on **0499 980 503** and provide your surname. One of our team will bring the box or bag to your driver’s window, confirm your name, and place in your car.
8. The same team member will sign the paperwork on your behalf, acknowledging you have collected your parcel.
9. Drive away with your order – thank you!

### PLEASE NOTE:

The driveway is in use all day and you cannot park – stay with your vehicle.

There are no transactions permitted; this is simply a collection service only. You must ensure your credit account has sufficient funds for the \$5 service fee, and you cannot place your order with the team member. Please continue to send your order online, email or post.

**Sutherland Shire Council** have specifically excluded the opportunity to re-open our shop from our temporary site. The “Click To Boot” process is our only way to allow for pick-ups whilst maintaining the conditions of our development application. Thank you for your understanding.

Ostomy NSW Manager and Board of Directors reserve the right to cancel this process should any safety concerns or unforeseen issues arise.

### PICTURES

#### FRASER’S CYCLES ON TAREN POINT ROAD



#### OSTOMY NSW EXCLUSIVE DRIVEWAY

