

ONL NEWSLETTER



2014 SUMMER QUARTERLY OF OSTOMY NSW LIMITED



OSTOMY NSW LTD ANNUAL SHUTDOWN 2014—2015

**OUR LAST DAY OF OPERATION FOR 2014 IS
TUESDAY 23 DECEMBER 2014
(PLEASE NOTE: PICKUP FROM 9AM TO 2PM)**

**WE ARE CLOSED FROM
WEDNESDAY 24 DECEMBER 2014 TO FRIDAY 2 JANUARY 2015**

**WE RE-OPEN FOR THE NEW YEAR ON
MONDAY 5 JANUARY 2015
(PLEASE NOTE: PICKUP FROM 9AM TO 2PM)**

ANNUAL REPORT TO MEMBERS FINANCIAL YEAR 2013—2014

PRESIDENT'S REPORT

Once again ONL has performed very well, our manager Bob Newman has set a steady pace of lifting ONL into the 21st century. Many of the past practices have been dependant on what we did for many years in the past.

The new computer technology we spoke about last year has been successfully implemented, with staff being trained in its use, should speed things up.

This year we again worked with the Colostomy Assn in looking after our members in the regional areas of NSW, in these visits both associations operate under the banner of the United Ostomy Ass. Of NSW. The south coast town of Bega was our first visit, and Griffith in the Murrumbidgee Irrigation Area of NSW was the second area visited by UOA, both meetings were well attended by ostomates and family members from both associations.

Many thanks to the local STN's who always support these meetings.

The yearly A.C.S.A. conference of all ostomy associations across this fair land of Australia we lucky people call home, was held on the Gold Coast, QLD, it is always great to meet up with other

ostomates from around Australia, and to share experiences of living successfully with a stoma.

This year has seen a very successful year in our finances, despite once again posting a small loss.

I draw our members attention to the hard work your Directors do throughout the year for the benefit of all our association members, without any financial benefit. The responsibility that the law places on Directors is considerable, whether paid or not paid.

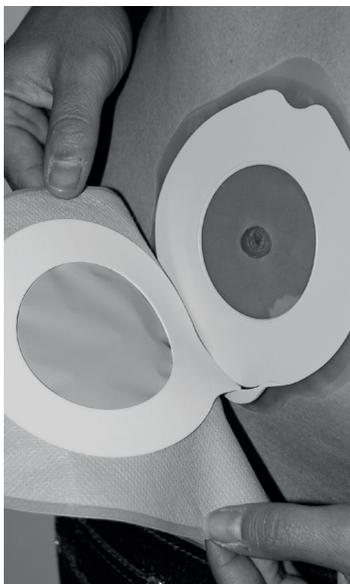
We thank the staff and volunteers for all their work and devotion throughout this year. It is called DEDICATION to the cause, for YOUR BENEFIT.

Once again we thank our very busy STN's for their dedication to our members who have need of support and information in managing their stomas, and other associated problems that can arise after stoma surgery. A BIG THANK YOU.

With a new year only around the corner so to speak, 2015 is approaching very fast, your Board is looking forward to the opportunities that it will present to serve our many members across our beloved New South Wales.

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Our Annual General Meeting and Luncheon was held on Saturday the 15th of November 2014 in the Sydney Bowler's Club York St Sydney.

If you able to volunteer at our Kirrawee location please contact our Manager Mr Bob Newman 9542 1300.

MANAGER'S REPORT

This financial year has been one of consolidation in many areas across the association, some of the main points included.

Personnel

We hired a new Warehouse Supervisor, to undertake a review of safety and operating procedures for the association, which for the most part is now complete and staff have attended external training courses for First Aid, etc.

We have introduced a cross training program for staff to ensure they are able to undertake a range of duties to cover sickness, holiday or unplanned absences without disruption to the work of the association and servicing our members.

Some staff members were given revised duties to more reflect their qualifications.

Financials

The accounting functions were split into Accounts Payable or Accounts Receivable to reflect the different process for each and allocate responsibility for changes to functional improvements. This has achieved improved communications with our external Accountant, Treasurer and Auditor permitting monthly results to be available more quickly after each month end, with less adjustments needing to be made.

Changes were introduced for returns to suppliers and receipt of credits to our accounts to be processed within days not months.

Inventory

Staff function changes have enabled our range of products, held as stock lines, to be reviewed and products no longer required by members are being deleted from our range and only ordered on a needs basis. This change has not affected many members and only delayed order shipment by one or two days in most cases.

We have improved our methods of replenishing stock to fill member orders, it is no longer necessary to walk the warehouse floor with paper and pencil to note empty or shelves with low stock, the computer

systems advise what stock is required and orders are placed to restock the warehouse before member orders are received.

Most orders are processed and shipped within 24 to 48 hours however this does not include time taken for delivery by Aust Post, which may add days before you physically receive your order.

Computer Systems

We continue with the development of "TOMAS" our computer systems and hope to see the entire suite of systems working without any major problems in the next couple of months.

Like any new system we appear to fix a feature or function only to find features or functions that had been working correctly, no longer work. This creates additional work and frustration for our staff members.

Hang in there ladies, we are getting close to the end of the tunnel.

STN Clinic

Janet Forsyth has advised a number of members are booking appointments to see her at Kirrawee but not turning up or phoning to cancel their appointment. The end result is members are not able to book an appointment as all time is booked and Janet has spare time on her hands when people do not turn up.

Please phone to cancel any appointment time you are unable to attend.

STN Scholarships

During the 2013 – 2014 financial year we were able to make nine scholarships available to registered nurses to assist with their costs of undertaking or completing "The Graduate Certificate of Stomal Therapy Nursing".

The Scholarships amounted to some \$25,000.00 and were funded by donations from:

- Narwee Baptist Creative Craft Group.
- Wollongong Chapter #59 – Order of The Eastern Star.

Plus donations from members and support groups who request their funds be added to the Scholarship Fund.

We hope to continue making these Scholarships available but need your support and donations.

TOMAS – Computer System

At the ACSA (Australian Council of Stoma Associations) held on the Gold Coast (October 8th –

11th) the member association passed resolutions to acquire the rights and I.P. (Intellectual Property) of "TOMAS" to form the basis of a single national computer system.

This will permit a number of older systems to be replaced and provide greater control in most areas of business.

The introduction of the system to all associations will be phased in across a period of up to two years and enable D.O.H. (Department of Health) and D.H.S. (Department of Human Services) to obtain current information and trends on product usage etc. to improve service to members.

I would like to thank all staff members and our volunteers for their work and input over this past year, to ensure ONL provide our members with the highest levels of service.

In conclusion we hope the festive season, soon to be with us brings happiness to each and every one along with their families.

TREASURER'S REPORT

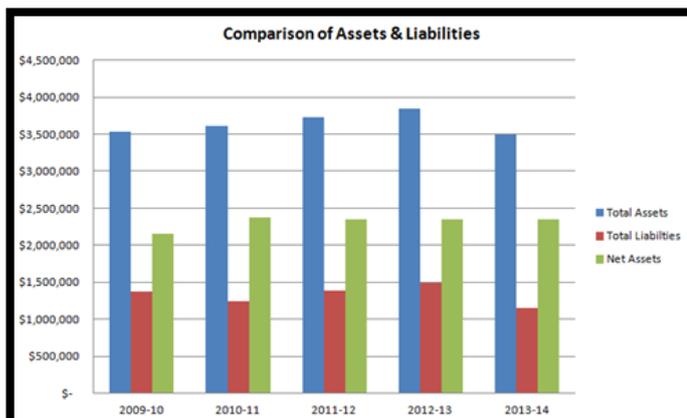
ONL has had a sound financial year, reporting a small deficit of \$2,642 (2013 deficit \$5,322).

Our financial stability continued to improve with cash on hand at 30 June 2014 being \$886,035 (2013 \$723,574).

Medicare reimbursement for goods supplied to members was \$12.49m (2013 \$12.55m) and provided a gross surplus of \$1.083m (2013 \$1.075m).

The asset base is fundamentally unchanged, being our premises at Kirrawee, equipment and stock.

The company, other than its provision for leave entitlements, has no non-current liabilities, and continues to operate effectively in accordance with accounting standards.



NEWS FROM NEWCASTLE OSTOMY SUPPORT GROUP

At our August Quarterly Meeting we had six new members. Two of these ladies began to talk and discovered they had sailed from Southampton on the ship 'Flavia' to Australia 50 years ago with their husbands. They did not know each other until they met at our meeting. I am sure they will become great friends as will their husbands.

The Ostomy Support Meetings are friendly and supportive to all. We have three Stomal Therapy Nurses, and Appliance Company Reps who attend our meeting. Stoma recipients can help each other with small problems as well as speak to the STN's.

It is important not to feel alone.

Meetings are the last Saturday in February, May, August and November at 1.30 pm. Held at Hamilton Wesley Fellowship Hall, 150 Beaumont St, Hamilton. Eleanor Durrant, Secretary, Newcastle Ostomy Support Group.

HAVE YOU EVER THROWN A PHILANTHROPARTY?



Two of our members, John Morgan in 2013 and Stephen Grange (also Vice -President of ONL) in 2014, did exactly that. They turned their BIG O birthday celebrations into birthday fundraisers by requesting guests to make a donation to Ostomy NSW instead of giving them gifts.

It is a unique birthday party idea and guests were more than happy to both attend and help the cause dear to the hearts of their respective hosts.

To do this is a WIN-WIN-WIN situation because the person holding the party feels good, the guest feels good and it is a great way of helping ONL.

ANNUAL RAFFLE 2014

The Annual Major Raffle for 2014 was drawn on November 15th at the Annual General Meeting and Member Get Together held at City Bowlers Club, York St Sydney.

The results are:

1st Prize—\$1,250.00

Ticket # 62163—Bellevue Hill, NSW

2nd Prize—\$500.00

Ticket # 34843—Maclean, NSW

3rd Prize—\$250.00

Ticket # 05997—Millthorpe, NSW

ONL thanks everyone who purchased tickets and looks to your support again next year.

CASH SALES PRICE LIST WITH 10% GST ADDED AS AT 01/10/2014

ITEM	PRICE	½"	1"	2"
ADAPTORS 7331—HOLLISTER	\$37.00			
COHESIVE PASTE 839010 EAKIN	\$30.50			
DAINTREE SPRAY 500ML	\$8.50			
HOLSTER MED 9613—HOLLISTER (MIN OF 4 ONLY)	\$54.00			
HOST-TO-GEL	\$47.00			
HOSTOMA 120ML SPRAY	\$8.00			
KY GEL	\$7.50			
LEG BAG—500ML HOLLISTER	\$9.50			
LEG BAG—800ML HOLLISTER	\$9.50			
LEUKOFLEX TAPE 1122-00			\$7.00	
LEUKOPLAST TAPE—BLUE			\$11.50	
LEUKOPLAST TAPE—RED			\$6.50	\$11.00
LEUKOPORE TAPE			\$3.50	\$6.00
L-GEL	\$8.50			
LIKESKIN TAPE			\$2.20	\$4.00
MICROPORE TAPE—TAN			\$3.50	
MICROPORE TAPE—WHITE (WITH OR W/O DISPENSER)		\$2.00	\$3.50	\$5.00
METAL NIGHT STAND	\$41.50			
PLASTIC NIGHT STAND	\$13.00			
REDIWIPES	\$10.00			
REMOVE SPRAY 839023 EAKIN	\$21.50			
SCISSORS—CURVED	\$12.50			
SCISSORS—STRAIGHT	\$12.50			
SILICONE TAPE 27705-1	\$3.50			
SYRINGES	\$4.00			

CONTACT US

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POST: PO Box 3068, Kirrawee NSW 2232

WEB: www.ostomynsw.org.au

Visit our website for links to other useful sites

ORDERS

WE ARE UNABLE TO ACCEPT PHONE ORDERS

Please email orders to:

ORDERS@OSTOMYNSW.ORG.AU

Please fax orders to:

02 9542 1400

Please post orders to:

PO BOX 3068, KIRRAWEE NSW 2232

**ORDERS MAY BE COLLECTED FROM
18 MONRO AVE, KIRRAWEE**

HOURS OF OPERATION

WE ARE OPEN FOUR DAYS A WEEK MONDAY TO THURSDAY – SERVICE HOURS ARE 9:00 AM TO 2:00 PM.

Payments can be paid by bank transfer (EFT) to:

ACCOUNT NAME: ONL

BSB: 112879 (St George Bank)

ACCOUNT NUMBER: 45 664 3389

REFERENCE: Member Number and Surname

BOARD OF DIRECTORS

PRESIDENT: Tom Flood—Tel: 02 4333 4727

VICE PRESIDENT: Stephen Grange

TREASURER:

DIRECTOR: Heather Hill, AM

Tel: 0422 204 497

DIRECTOR:

DIRECTOR: Perry Johnstone

COMPANY SECRETARY AND MANAGER: Robert (Bob) Newman

YOUR ONL TEAM

OPERATIONS SUPERVISOR – Colleen

OFFICE TEAM – Michelle, Cheryl, Yvonne, Kim, Bev

WAREHOUSE SUPERVISOR – Steve

WAREHOUSE TEAM – Barry, Janice, Natalie, Aye Aye, Frank, Matt, Carole-Anne

PLUS OUR DEDICATED VOLUNTEERS

Newsletter designed by Justine Bailey