

How do I place an order  
through the portal?

**Important information:**

The Stoma Appliance Scheme provides ostomy products to eligible persons that need them.

Products obtained through the Scheme are funded by Medicare, and selected from the Stoma Appliance Scheme schedule by the eligible person in consultation with their Stoma Nurse or other medical professional.

To add a new or not recently ordered item to your portal order, please liaise with your Stoma Nurse or other healthcare professional to check the appropriateness of the product for your use and to obtain the product code of the item, as it appears on the Schedule. The item's product code as it appears on the Schedule is necessary to add the item to your product list.

Enter your Username (email address) and Password and click "Login".



**ONL**  
OSTOMY NSW LIMITED  
ABN 92 003 107 220  
Established: 1958

**Limited Release Production**

This environment has not been fully setup for Production use yet. Please refrain from entering live transactions.

Username\*  
manager@ostomynsw.org.au

Your username is the email address you registered with Ostomy NSW

Password\*  
\*\*\*\*\*

**Login**

[Forgot Password](#) [Register](#)

### Welcome STEPHEN

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

#### Member Summary # 987654X

[Profile](#)

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

Mr STEPHEN EAGLE-G  
 m: 0411210121  
 e: smtp.acsa+onlT107714@gmail.com  
 Address:  
 2996 SIXTEENTH AVENUE  
 LAKES ENTRANCE VIC 3909  
 Postal Address:  
 2996 SIXTEENTH AVENUE  
 LAKES ENTRANCE VIC 3909

Medicare  
 Health care card  
 Balance \$0.00  
 Membership Expiry: June 2024  
 Last dispatch  
 Suburb  
 Stomas:  
 1 Ileostomy

#### Cart

[Checkout](#)

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
<b>Legend:</b>	Up to 1 standard month	Up to 2 standard months	> 2 standard months		

#### Previous Orders

[Products](#)

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

#### Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

The Home screen will open.

Member information is contained in the grey area "Member Summary".

Previous Orders in the purple area contains your past 10 orders.

Select the green "Products" button to change to all the products you have ordered in your past 10 orders.

When you are about to complete an order it will appear in the green area "Cart".

The screenshot displays the Member Portal interface for a user named STEPHEN. The page is divided into several sections:

- Member Summary # 987654X** (Grey area): Contains personal details for Mr. STEPHEN EAGLE-G, contact information, address, and Medicare details (Health care card, Balance \$0.00, Membership Expiry: June 2024, Last dispatch Suburb).
- Previous Orders** (Purple area): A table listing the last 10 orders with columns for Action, Entitlement Month, Order Type, Order Date, Dispatch Date, and Items. A green "Products" button is located at the top right of this section.
- Cart** (Green area): A section for adding products to the next order, including a legend for pack sizes (Up to 1 standard month, Up to 2 standard months, > 2 standard months) and a "Checkout" button.
- Submitted Carts** (Yellow area): A table listing submitted carts with columns for Action, Entitlement Month, Submitted Date, Payment Date, Processed Date, Items, and Payment.

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	Payment
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Repeat a previous order

### Welcome STEPHEN

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

Open the order you wish to copy by selecting "Show".

Profile

### Previous Orders

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

Products

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

Action	Stoma	Item#	Product	Pack Size	Packs
<b>Legend:</b>	Up to 1 standard month	Up to 2 standard months	> 2 standard months		

### Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00



Welcome STEPHEN

Select "Add All" blue button to copy the entire order into an open cart.

ordered products to your new supplies cart. You are able to request a change to your information.

### October, order Sun, 01 Oct 2023, delivery

Orders

To add the required product click the "Add" button. Alternatively, to add all products, click the "Add All" button. To return to the previous orders list click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	54130	BAG&BPL	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	7737	REM	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2

Add All

### Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
Show	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Action Stoma Item# Product Pack Size Packs

**Legend:**

- Up to 1 standard month
- Up to 2 standard months
- > 2 standard months



1. Amend the quantities of items on your order.
2. Add new items to your order.
3. Take note of the legend that will indicate your order quantities are one month, 2-month or exceed 2 months.
4. The shading around "Packs" changes colour to reflect the legend.

October, order Sun, 01 Oct 2023, delivery Orders

To add the required product click the "Add" button. Alternatively, to add all products, click the "Add All" button. To return to the previous orders list click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	54130	BAG&BPL	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	7737	REM	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2

Add All

**Cart** Checkout

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

Total Benefits: \$217.80

Add

Action	Stoma	Item#	Product	Pack Size	Packs
	1	54130	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	Packs 3
	1	7737	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	Packs 2

**Legend:** Up to 1 standard month Up to 2 standard months > 2 standard months

**Submitted Carts**

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
Show	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Add items

Amend quantities

Monthly allowance legend

Place a new order

### Welcome STEPHEN

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

Click the green "Products" button on the purple "Previous Orders" banner. A list of all previously ordered products will appear.

### Previous Orders

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

Products

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

### Cart

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

Checkout

Add

Action	Stoma	Item#	Product	Pack Size	Packs
<b>Legend:</b>	Up to 1 standard month	Up to 2 standard months	> 2 standard months		

### Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
<a href="#">Show</a>	Feb 2024	Wed, 21 Feb 2024	Wed, 21 Feb 2024		1	\$0.00

**Welcome STEPHEN**

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

**Member Summary #107714F**

[Profile](#)

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

A list of all previously ordered products will appear.

**Cart**

[Checkout](#)

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
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**Legend:**

- Up to 1 standard month
- Up to 2 standard months
- > 2 standard months

**Previous Products**

[Orders](#)

Below is a list of your last products orders. To add the required product click the "Add" button. To see orders click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	10504	BPL	CT: COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	6
	1	11431	BAG	CT: COLOPLAST 11431 2PCE DRAINABLE MECHANICAL COUPLING CLEAR MEDIUM BAG	30	2
	1	12011	REM	CT: COLOPLAST 12011 BRAVA NO STING REMOVER WIPES	30	2
	1	12021	BAR	CT: COLOPLAST 12021 BRAVA NO STING BARRIER WIPES	30	2
	1	12070	FRA	CT: COLOPLAST 12070 BRAVA ELASTIC TAPE	20	3
	1	13964	BAG	CT: ALTERNA 13964 EASICLOSE MIDI DESIGN 2/P 40MM	30	2
	1	18184	BAG	HO: TANDEM 18184 NEW IMAGE LOCK MAXI BEIGE 70M	10	6
	1	2831	BPL	CT: ALTERNA 2831 EXTRA DURABLE C.T.F. 10-35 40MM	5	4
	1	37443	REM	CC: CONVACARE 37443 ADHESIVE REMOVER	100	7
	1	54130	BAG&BPL	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	71000-0010	CLE	DA: DANSAC 71000-0010 TRAVEL TISSUES	10	5
	1	7737	REM	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2
	1	839023	REM	OG: OMNIGON 839023 EAKIN RELEASE REMOVER SPRAY	1	2



Welcome STEPHEN

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

Select the items required from the list by clicking on the blue shopping cart to the left of the required product. The product will be transferred to your cart.

2996 SIXTEENTH AVENUE  
LAKES ENTRANCE VIC 3909

Ileostomy

**Cart** Checkout

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders. Add

Total Benefits: \$124.26

Action	Stoma	Item#	Product	Pack Size	Packs
	1	10504	CT : COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	<span>Packs 6</span>

**Legend:** Up to 1 standard month Up to 2 standard months > 2 standard months

**Previous Products** Orders

Below is a list of your last products orders. To add the required product click the "Add" button. To see orders click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	10504	BPL	CT: COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	6
	1	11431	BAG	CT: COLOPLAST 11431 2PCE DRAINABLE MECHANICAL COUPLING CLEAR MEDIUM BAG	30	2
	1	12011	REM	CT: COLOPLAST 12011 BRAVA NO STING REMOVER WIPES	30	2
	1	12021	BAR	CT: COLOPLAST 12021 BRAVA NO STING BARRIER WIPES	30	2
	1	12070	FRA	CT: COLOPLAST 12070 BRAVA ELASTIC TAPE	20	3
	1	13964	BAG	CT: ALTERNA 13964 EASICLOSE MIDI DESIGN 2/P 40MM	30	2
	1	18184	BAG	HO: TANDEM 18184 NEW IMAGE LOCK MAXI BEIGE 70M	10	6
	1	2831	BPL	CT: ALTERNA 2831 EXTRA DURABLE C.T.F. 10-35 40MM	5	4
	1	37443	REM	CC: CONVACARE 37443 ADHESIVE REMOVER	100	7
	1	54130	BAG&BPL	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	71000-0010	CLE	DA: DANSAC 71000-0010 TRAVEL TISSUES	10	5
	1	7737	REM	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2
	1	839023	REM	OG: OMNIGON 839023 EAKIN RELEASE REMOVE SPRAY	1	2

Welcome STEPHEN

The portal allows you to order your monthly supplies. A list of the last 10 orders are available for review and allows you to add previously ordered products to your new supplies cart. You are able to request a change to your information.

New items have been added to the cart:  
12080 was not previously ordered.

2996 SIXTEENTH AVENUE  
LAKES ENTRANCE VIC 3909

1 Ileostomy

**Cart** Checkout

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders. Add

Total Benefits: \$167.28

Action	Stoma	Item#	Product	Pack Size	Packs
	1	10504	CT : COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	Packs 6
	1	12080	CT : COLOPLAST 12080 BRAVA SKIN CLEANSER WIPES	15	Packs 6

**Legend:** Up to 1 standard month Up to 2 standard months > 2 standard months

**Previous Products** Orders

Below is a list of your last products orders. To add the required product click the "Add" button. To see orders click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	10504	BPL	CT: COLOPLAST 10504 MIO BASE PLATE PRE-CUT 25MM	5	6
	1	11431	BAG	CT: COLOPLAST 11431 2PCE DRAINABLE MECHANICAL COUPLING CLEAR MEDIUM BAG	30	2
	1	12011	REM	CT: COLOPLAST 12011 BRAVA NO STING REMOVER WIPES	30	2
	1	12021	BAR	CT: COLOPLAST 12021 BRAVA NO STING BARRIER WIPES	30	2
	1	12070	FRA	CT: COLOPLAST 12070 BRAVA ELASTIC TAPE	20	3
	1	13964	BAG	CT: ALTERNA 13964 EASICLOSE MIDI DESIGN 2/P 40MM	30	2
	1	18184	BAG	HO: TANDEM 18184 NEW IMAGE LOCK MAXI BEIGE 70M	10	6
	1	2831	BPL	CT: ALTERNA 2831 EXTRA DURABLE C.T.F. 10-35 40MM	5	4
	1	37443	REM	CC: CONVACARE 37443 ADHESIVE REMOVER	100	7
	1	54130	BAG&BPL	HO: HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	71000-0010	CLE	DA: DANSAC 71000-0010 TRAVEL TISSUES	10	5
	1	7737	REM	HO: HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2
	1	839023	REM	OG: OMNIGON 839023 EAKIN RELEASE REMOVE SPRAY	1	2

Ordering process *continued* whether a Repeat order or New order



### Member Summary #107714F

[Profile](#)

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

New items have been added to the cart.  
12080 is exceeding 1-month quantity (yellow shading).  
54130 and 7737 meet 1-month quantity (green shading)  
829-20 exceeds 2-month quantity (red shading)

### Cart

[Checkout](#)

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

[Add](#)

Total Benefits: \$481.11

Action	Stoma	Item#	Product	Pack Size	Packs
	1	12080	CT : COLOPLAST 12080 BRAVA SKIN CLEANSER WIPES	15	Packs 8
	1	54130	HO : HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	Packs 3
	1	7737	HO : HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	Packs 2
	1	829-20	DA : NOVA 1 829-20 MINI CAPS C.T.F. 20-50	30	Packs 5

Legend:

Up to 1 standard month (green)  
Up to 2 standard months (yellow)  
> 2 standard months (red)

### October, order Sun, 01 Oct 2023, delivery

[Orders](#)

To add the required product click the "Add" button. Alternatively, to add all products, click the "Add All" button. To return to the previous orders list click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	54130	BAG&BPL	HO : HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	7737	REM	HO : HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2

[Add All](#)

### Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

## Member Summary #107714F

[Profile](#)

The order has been amended by you to now reflect 1-month allowances for all items on the order.  
The order is ready to submit using "Checkout" green button.

LAKES ENTRANCE VIC 3909

## Cart

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

Total Benefits: \$343.20

[Checkout](#)

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
	1	12080	CT : COLOPLAST 12080 BRAVA SKIN CLEANSER WIPES	15	Packs 6
	1	54130	HO : HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	Packs 3
	1	7737	HO : HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	Packs 2
	1	829-20	DA : NOVA 1 829-20 MINI CAPS C.T.F. 20-50	30	Packs 2

Legend:

Up to 1 standard month

Up to 2 standard months

> 2 standard months

## October, order Sun, 01 Oct 2023, delivery

[Orders](#)

To add the required product click the "Add" button. Alternatively, to add all products, click the "Add All" button. To return to the previous orders list click the "Orders" button.

Action	Stoma	Item#	Category	Product	Pack Size	Packs
	1	54130	BAG&BPL	HO : HOLLISTER 54130 CERAPLUS SOFT CONVEX DRN	10	3
	1	7737	REM	HO : HOLLISTER 7737 ADAPT MEDICAL ADHESIVE REMOVER SPRAY	1	2

[Add All](#)

## Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	ayment
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

## The Checkout screen shows

Step 1. Your cart order (last chance to review).

Step 2. Delivery Details.

Step 3. Payment required; if required when you

“Submit Checkout” you will be redirected to the payment screen.

### Check out your order

We provide you with a set of steps for you to check that we have your order correct before paying for it. Please check at each step that we have the correct details for your order. When you are happy with the order click the "Complete Order" button. If there is a payment due you will be prompted to pay for your order using a credit card (if you make alternative payment methods please contact the association to place a manual order).

#### Step 1: Review Cart and the items ordered

[Back to Cart](#)

Review the products you have added to your next order. If you require to add more product return back to the cart.

Total Benefits: \$343.20 - 1: Ileostomy

Stoma	Item#	Product	Pack Size	Packs
1	12080	CT : COLOPLAST 12080 ...	15	6
1	54130	HO : HOLLISTER 54130 C...	10	3
1	7737	HO : HOLLISTER 7737 AD...	1	2
1	829-20	DA : NOVA 1 829-20 MINI...	30	2

#### Step 2: Review the delivery details

Review how we will ship your order to you or if you require to collect from the association office.

Pickup order from association office.

Post order to your registered address

##### Postal Address:

2996 SIXTEENTH AVENUE  
LAKES ENTRANCE VIC 3909

Post order to an alternative address

Make this address permanent

Address\*

Address 2

Suburb\*

#### Step 3: Review Payment

The following shows your payment details. If you wish to make a donation you can enter an amount here.

Check the delivery month for your next order and change if required if ordering for a subsequent month.

Entitlement Month\*  
February 2024

If you wish to make a donation to support the association enter your donation amount here and it will be added to your order. There is no credit card surcharge on donations.

Donation  
0

If you wish to make a payment top-up for your future postage amount enter an amount here and it can be used for future postage on your orders.

Top-up  
0

PLEASE ALLOW 14 DAYS FOR AVAILABILITY. ORDERS ARE PROCESSED WITHIN STOMA APPLIANCE SCHEME RULES.

When the order is submitted the following amounts will be charged.

Postage	\$20.00
Pre Paid Postage	-\$20.00
<b>Order Total</b>	<b>\$0.00</b>

Once an order has been submitted we may not be able to make alterations. Click the **Submit Checkout** button when you are ready to complete and pay for this order.

[Submit Checkout](#)

Checkout: no payment required



Confirm Checkout when no payment is required.  
Confirm your Medicare number is correct.  
Click on the blue "Accept" button to proceed.

Check out your order S...  
We provide you with a set of step...  
prompted to pay for your order us...

correct details for your order. When you are happy with the order click the "Complete Order" button. If there is a payment due you will

### Step 1: Review Cart

Review the products you have added to your next order. If you require to add more product return back to the cart.

Total Benefits: \$343.20 - 1: *Ileostomy*

Stoma	Item#	Product	Pack Size	Packs
1	12080	CT : COLOPLAST 12080 ...	15	6
1	54130	HO : HOLLISTER 54130 C...	10	3
1	7737	HO : HOLLISTER 7737 AD...	1	2
1	829-20	DA : NOVA 1 829-20 MINI...	30	2

Review how we will ship your order to you or if you require to collect from the association office.

### Confirm Checkout

Click on the Accept button to submit this cart for processing by the association for a total of \$0.00.

Please confirm these are the correct details of your latest Medicare Card as we will need them to process your order.

Medicare Card Number* 2000 29968 3	Medicare IRN* 7	Medicare Expiry* 10/2027
---------------------------------------	--------------------	-----------------------------

Medicare Card Number is a 10 digit number  
Individual Ref No

This will finalise the checkout of your order. By clicking "accept", you agree to Ostomy NSW Limited verifying your Medicare information with Services Australia.

There will be no credit card payment for this cart as this is using your pre-paid postage, or there is no charge required.

Suburb\*

### Step 3: Review Payment

The following shows your payment details. If you wish to make a donation you can enter an amount here.

Check the delivery month for your next order and change if required if ordering for a subsequent month. Entitlement Month\* February 2024

If you wish to make a donation to support the association enter your donation amount here and it will be added to your order. There is no credit card surcharge on donations. Donation 0

If you wish to make a payment top-up for your future postage amount enter an amount here and it can be used for future postage on your orders. Top-up 0

PLEASE ALLOW 14 DAYS FOR AVAILABILITY. ORDERS ARE PROCESSED WITHIN STOMA APPLIANCE SCHEME RULES.

When the order is submitted the following amounts will be charged.

Postage	\$20.00
Pre Paid Postage	-\$20.00
Order Total	\$0.00

Once an order has been submitted we may not be able to make alterations. Click the **Submit Checkout** button when you are ready to complete and pay for this order.

### Check out your order STEPHEN

We provide you with a set of steps for you to check that we have your order correct before paying for it. Please check at each step that we have the correct details for your order. When you are happy with the order click the "Complete Order" button. If there is a payment due you will be prompted to pay for your order using a credit card (if you make alternative payment methods please contact the association to place a manual order).

#### Step 1: Review

Review the products you require to add more to your cart. Total Benefits: \$23

Stoma	Item	Product	Size	Packs
1	71000-0010	DA : DANSAC 71000-001...	10	5

No payment was required and your Cart is now submitted.

Post order to your registered address

**Postal Address:**

Address 2

Suburb\*

**Cart submitted**

Your cart was successfully submitted and no payment was required.

Ok

#### Step 3: Review Payment

The following shows your payment details. If you wish to make a donation you can enter an amount here.

Check the delivery month for your next order and change if required if ordering for a subsequent month. Entitlement Month\* February 2024

If you wish to make a donation to support the association enter your donation amount here and it will be added to your order. There is no credit card surcharge on donations. Donation 0

If you wish to make a payment top-up for your future postage amount enter an amount here and it can be used for future postage on your orders. Top-up 0

PLEASE ALLOW 14 DAYS FOR AVAILABILITY. ORDERS ARE PROCESSED WITHIN STOMA APPLIANCE SCHEME RULES.

When the order is submitted the following amounts will be charged.

<b>Postage</b>	\$20.00
<b>Pre Paid Postage</b>	-\$20.00
<b>Order Total</b>	<b>\$0.00</b>

Once an order has been submitted we may not be able to make alterations. Click the **Submit Checkout** button when you are ready to complete and pay for this order.

Submit Checkout

## Member Summary # 987654X

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

[Profile](#)

Mr STEPHEN  
m: 0411210  
e: smtp.acs  
Address:  
2996 SIXTEEN  
LAKES ENTR  
Postal Addr  
2996 SIXTEEN  
LAKES ENTR

Your submitted Cart is now displayed at the bottom right of the Home screen.

## Cart

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

[Checkout](#)

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
--------	-------	-------	---------	-----------	-------

Legend:

Up to 1 standard month

Up to 2 standard months

> 2 standard months

## Previous Orders

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

[Products](#)

Action	Entitlement Month	Order Type	Order Date	Dispatch Date	Items
<a href="#">Show</a>	October 2023	Regular Order	Sun, 01 Oct 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Thu, 14 Sep 2023		2
<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

## Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	Payment
<a href="#">Show</a>	Feb 2024	Wed, 21 Feb 2024	Wed, 21 Feb 2024		4	\$10.00
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00



Checkout: payment is required

Confirm Checkout when a payment is required.  
Confirm your Medicare number is correct.  
Click on the blue "Debit or Credit Card" button to proceed.

Check out your order S  
We provide you with a set of step  
prompted to pay for your order us

der. When you are happy with the order click the "Complete Order" button. If there is a payment due you will

### Step 1: Review Cart a

Review the products you have added to your next order. If you require to add more product return back to the cart.

Total Benefits: \$343.20 - 1: Ileostomy

Stoma	Item#	Product	Pack Size	Packs
1	12080	CT : COLOPLAST 12080 ...	15	6
1	54130	HO : HOLLISTER 54130 C...	10	3
1	7737	HO : HOLLISTER 7737 AD...	1	2
1	829-20	DA : NOVA 1 829-20 MINI...	30	2

Review how we will ship your order to you or if you require to collect from the association office.

### Confirm Checkout for \$10.00

Click on the payment option button to submit this cart for processing by the association for a total of \$10.00.

Please confirm these are the correct details of your latest Medicare Card as we will need them to process your order.

Medicare Card Number* 2000 29968 3	Medicare IRN* 7	Medicare Expiry* 10/2027
---------------------------------------	--------------------	-----------------------------

Medicare Card Number is a 10 digit number. Individual Ref No

This will finalise the checkout of your order. By proceeding, you agree to Ostomy NSW Limited verifying your Medicare information with Services Australia. Please select payment method below.

**PLEASE DO NOT CLOSE YOUR BROWSER UNTIL YOUR PAYMENT HAS BEEN CONFIRMED AND YOU HAVE BEEN RETURNED TO THE OSTOMY NSW PORTAL**

[Debit or Credit Card](#) [Close](#)

### Step 3: Review Payment

The following shows your payment details. If you wish to make a donation you can enter an amount here.

Check the delivery month for your next order and change if required if ordering for a subsequent month. Entitlement Month\*  
February 2024

If you wish to make a donation to support the association enter your donation amount here and it will be added to your order. There is no credit card surcharge on donations. Donation  
10

If you wish to make a payment top-up for your future postage amount enter an amount here and it can be used for future postage on your orders. Top-up  
0

PLEASE ALLOW 14 DAYS FOR AVAILABILITY. ORDERS ARE PROCESSED WITHIN STOMA APPLIANCE SCHEME RULES.

When the order is submitted the following amounts will be charged.

Postage	\$20.00
Pre Paid Postage	-\$20.00
Donation	\$10.00
<b>Order Total</b>	<b>\$10.00</b>

Once an order has been submitted we may not be able to make alterations. Click the **Submit Checkout** button when you are ready to complete and pay for this order.

[Submit Checkout](#)

### Transaction

Merchant Details

**Web Ascend Pty Ltd**  
eWAY - your online payment gateway

The Secure payment gateway will open.  
Please complete all required information  
and click the yellow button "PAY NOW".

### Product Invoice Information

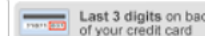
Invoice Number: 14  
Invoice Description: Member 107714F

### Payment

Purchase Amount: **\$10.00** (SAUD)

Credit Card Details 

Expiry Date  
Month:



[Cancel](#)

<b>Transaction</b>	<b>Payment</b>
Merchant Details	Purchase Amount: <b>\$10.00</b> SAUDI
<b>Web Ascend Pty Ltd</b> eWAY - your online payment gateway	Credit Card Details <b>VISA</b>
Customer Details	Processing time may take up to 60 seconds.
STEPHEN	222 3333 4444
EAGLE-G	Stephen Eagle
smtp.acsa-onlT107714@gmail.com	Expiry Date June 2024
	999 <small>Last 3 digits on back of your card</small>
	<b>Cancel</b> <b>PAY NOW</b>
Product Invoice Information	
Invoice Number: 14	
Invoice Description: Member 107714F	

Click on the yellow button "FINALISE TRANSACTION" to complete the payment.

FINALISE TRANSACTION

Transaction Approved. Payment has been taken.

Purchase Amount	\$10.00(\$AUD)
Transaction ID	38173124
Transaction Status	Approved.
Payment Provider	
Name on Card	Stephen Eagle
Card Number	911575XXXXXX7137

Web Active Corporation Pty Ltd | Level 1, 2 Shea St, Phillip, ACT, Australia | ACN 086 209 403 ABN 32 086 209 403 | Copyright 1998-2024

 **Secure Transaction Gateway**

If your payment transaction fails, contact Ostomy NSW as your order will not be able to proceed using the portal.

The reason a transaction fails is determined by the Payment Gateway (eWAY) and is independent of Ostomy NSW.

You may need to add funds into your account or contact your bank.

### Check out your order STEPHEN

We provide you with a set of steps for you to check that we have your order correct before paying for it. Please check at each step that we have the correct details for your order. When you are happy with the order click the "Complete Order" button. If there is a payment due you will be prompted to pay for your order using a credit card (if you make alternative payment methods please contact the association to place a manual order).

#### Step 1: Review

Review the products you have in your cart. You may require to add more items to your cart. Total Benefits: \$34

Stoma	Item#	Product	Size	Packs
1	12080	CT : COLOPLAST 12080 ...	15	6
1	54130	HO : HOLLISTER 54130 C...	10	3
1	7737	HO : HOLLISTER 7737 AD...	1	2
1	829-20	DA : NOVA 1 829-20 MINI...	30	2

Payment has been successful and your Cart is now submitted

Post order to your registered address

**Postal Address:**

Cart Payment completed

Your cart was successfully submitted and payment approved.

Ok

#### Step 3: Review Payment

The following shows your payment details. If you wish to make a donation you can enter an amount here.

Check the delivery month for your next order and change if required if ordering for a subsequent month. Entitlement Month\* February 2024

If you wish to make a donation to support the association enter your donation amount here and it will be added to your order. There is no credit card surcharge on donations. Donation 10

If you wish to make a payment top-up for your future postage amount enter an amount here and it can be used for future postage on your orders. Top-up 0

PLEASE ALLOW 14 DAYS FOR AVAILABILITY. ORDERS ARE PROCESSED WITHIN STOMA APPLIANCE SCHEME RULES.

When the order is submitted the following amounts will be charged.

<b>Postage</b>	\$20.00
<b>Pre Paid Postage</b>	-\$20.00
<b>Donation</b>	\$10.00
<b>Order Total</b>	<b>\$10.00</b>

Once an order has been submitted we may not be able to make alterations. Click the **Submit Checkout** button when you are ready to complete and pay for this order.

Submit Checkout



## Member Summary # 987654X

[Profile](#)

This is your summary. To see more details or to request an update including Health Care Card, click the Profile button.

Mr STEPHEN  
m: 0411210  
e: smtp.acs  
Address:  
2996 SIXTEENTH AVENUE  
LAKES ENTRANCE VIC 3909

Your submitted Cart is now displayed at the bottom right of the Home screen.

## Cart

Add products here to build up your next order. If you know the product code enter the "Item#" at the bottom of the list below. Alternatively, select from your Previous Orders.

[Checkout](#)

[Add](#)

Action	Stoma	Item#	Product	Pack Size	Packs
--------	-------	-------	---------	-----------	-------

Legend:

Up to 1 standard month

Up to 2 standard months

> 2 standard months

## Previous Orders

[Products](#)

This is a list of your last 10 orders. Click "Show" to see the order details. Click "Products" to see your used products.

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<a href="#">Show</a>	September 2023	Regular Order	Wed, 13 Sep 2023	Thu, 14 Sep 2023	4
<a href="#">Show</a>	June 2023	Regular Order	Thu, 22 Jun 2023	Tue, 27 Jun 2023	3
<a href="#">Show</a>	May 2023	Regular Order	Wed, 10 May 2023	Fri, 12 May 2023	2
<a href="#">Show</a>	March 2023	Regular Order	Tue, 07 Mar 2023	Wed, 08 Mar 2023	4
<a href="#">Show</a>	November 2022	Regular Order	Tue, 22 Nov 2022	Thu, 24 Nov 2022	2
<a href="#">Show</a>	July 2022	Regular Order	Tue, 12 Jul 2022	Mon, 18 Jul 2022	2
<a href="#">Show</a>	May 2022	Regular Order	Wed, 18 May 2022	Fri, 20 May 2022	2
<a href="#">Show</a>	October 2021	Two Month Issue	Thu, 28 Oct 2021	Mon, 01 Nov 2021	1

## Submitted Carts

The following carts have been submitted into the system. You will receive an email shortly once it has been checked and processed.

Action	Entitlement Month	Submitted Date	Payment Date	Processed Date	Items	Payment
<a href="#">Show</a>	Feb 2024	Wed, 21 Feb 2024	Wed, 21 Feb 2024		4	\$10.00
<a href="#">Show</a>	Feb 2024	Tue, 20 Feb 2024	Tue, 20 Feb 2024		4	\$0.00

Your order is now submitted and will be reviewed by our team.

Ostomy NSW will still need to validate the order – a submitted order is not a guaranteed order.

We will contact you via email and the portal if changes or amendments are required.